

Concessionary Scheme – Q&As

- *The only people entitled to concessions have to live in Redditch, be in receipt of the benefits listed and will then receive the discounts shown in the 2 boxes below.*
- *You must show evidence of these on application as you would to receive a concessions card now.*
- *Changes to free swimming for over 60's Redditch residents are explained further on.*

The following are to receive a **25% discount**. These are people who are working, but still receive some form of benefit listed below.

People receiving any of the following:

- Universal Credit (In Work)
- Housing Benefit

The following are to receive **50% discount**. These are people who are out of work and receive some form of benefit listed below.

- Jobseekers Allowance (Income Based)
- Income Support
- Employment Support Allowance (Income Related)
- Universal Credit (Out of Work)
- Incapacity Benefit
- PIP

Where can I apply for a concessionary card?

- *All applications for a concessionary card can be made at the Abbey Stadium where you will need to show evidence of the benefits you receive. Cost of the new card is £9.99 and that is for a single adult or family, so one set price. The cards last for a year, BUT those who are entitled to the higher rate of 50% concession will have to show evidence that they are still on the out of work benefits after 6 months to continue with their concession.*

What is happening to free swimming for 5 – 16 and over 60 Redditch residents?

- *There is no change to free swimming for 5 – 16 year olds.*
- *Over 60's are changing as follows. If the customer is entitled to the 25% concession card because they are in work and on benefits they will then only have to pay half price £1.05 [the 25% discount is doubled]. If the customer is entitled to the 50% concession card because they are out of work and on benefits they will then continue to swim free [the 50% discount is doubled to free]. If the customer does not receive any of the benefits listed they will pay full price £2.10.*

Does this policy apply to all our activities?

- *No. As at present, Gym memberships, Sportshall parties and swimming pool galas remain as 1 set price for all with no discounts.*

What is happening to free of charge disabled swimming/gym memberships?

- *To qualify for the disabled Active card, you must be in receipt of PIP, incapacity benefit, invalidity benefit etc. As long as your circumstances haven't changed and you still receive those benefits, you will continue to get free gym memberships and swimming. You would, however, have to show evidence every 6 months and purchase the new card at £9.99 for the year.*

What will happen to current Reddicard holders?

Reddicards do not now exist so we cannot offer discounts. Only Active card is applicable for discounts.